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PLEASE QUOTE OUR REFERENCE

RA/02.13861

6th December 2004

Mr M. Fell-Crook

83 Victoria Road

Prenton

Cheshire

WA14 7DP

CUSTOMER CARE CENTRE

Dear Mr Fell-Crook

MODEL: 307XSI

REG NO: [REDACTED]

Thank you for your fax dated 2nd December 2004.

I am sorry that you remain dissatisfied with the current situation regarding your vehicle. We will continue to work with your Dealership, Mochdre Dealership in an effort to try to find an amicable resolution for all parties.

If you do wish to pursue the matter legally, may I advise you to direct any legal correspondence to the vendor of the goods, in this case Mochdre Garage Ltd - Colwyn Bay and copy myself at Peugeot Customer Care.

Thank you for writing to us.

Yours sincerely

Rebecca Adams

Senior Customer Care Manager (H04A)



Customer Care Centre: Tel. : +44 (0)845 2001234 Fax : +44 (0)2476 884001 E-mail : customercare@peugeot.com
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