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1<sup>th</sup> June 2004

Tod Evans  
Managing Director  
Peugeot Motor Company PLC  
PO Box 227  
Aldermoor House  
Alder Lane  
Coventry  
CV3 1LT

**Official Complaint**

**For the Attention of Tod Evans:**

Dear Mr Evans,

I would like you to read through the attached documentation in the hope of finally bringing a close to the saga of my Peugeot 307 XSI.

I bought the above car from Peugeot Mochdre in September 2002. Since then, it has needed 19 repairs in 13,000 miles and 20 month(s). I have attached all necessary correspondence for your perusal.

I am sure that you will agree that so many problems are unusual and disappointing in a new car that is not yet 2 years old.

Clearly this cannot continue. The Supply of Goods Act 1994 requires that a vehicle 'be of satisfactory quality, having regard to its age and price paid. I believe that mine fails to meet such criteria and that I am due compensation or a replacement.

I look forward to your early reply, within a maximum of seven days, to forestall further letters and possible legal action to protect my interests.

Yours sincerely

Mark Fell-Crook