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Tel. Home xxxxxxxxxxx
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18th November 2004

Tod Evans
Managing Director
Peugeot Motor Company PLC
PO Box 227
Aldermoor House
Alder Lane
Coventry
CV3 1LT

Official Complaint

For the Attention of Tod Evans:

Dear Mr Evans,

I would like you to read through the attached documentation in the hope of finally bringing a close to the saga of my Peugeot 307 XSI.

I bought the above car from Peugeot Mochdre in September 2002. Since then, it has needed 22 repairs in 19,000 miles and 26 month(s). I have attached all necessary correspondence for your perusal.

I am sure that you will agree that so many problems are unusual and disappointing in a new car that is only just 2 years old.

Clearly this cannot continue. The Supply of Goods Act 1994 requires that a vehicle 'be of satisfactory quality, having regard to its age and price paid. I believe that mine fails to meet such criteria and that I am due compensation or a replacement.

I am not going to put up with this car any longer. Having spent over £45k on Peugeot cars in the last four years, I thought I would have been treated better.

I have tried everything in my power to be cooperative, and patient with yourselves. You have left me with no choice other than to take Legal Proceedings against Peugeot Motor Company PLC for selling me a dangerous and faulty car. I have contacted my solicitor and I now require contact details for either your solicitor or your legal representative.

My Solicitors Details are ; xxxxxxxxx
xxxxxxxxxxxx
xxxxxxxxxxxxx

Please ensure these are forwarded to me within 7 days.

Yours sincerely

Mark Fell-Crook